

PATIENT NEWSLETTER – April 2019

ST RICHARD'S ROAD SURGERY

IMPORTANT PATIENT INFORMATION

Dr Justine Lyell will be leaving us at the end of April. We hope you will join us in wishing her best wishes for the future. We may occasionally see Dr Lyell back at the practice, as she has offered to provide occasional locum cover should this be needed in the future.

PRACTICE BOUNDARY CHANGE PROPOSAL

The Partners have submitted an application to reduce the size of the practice boundary.

This decision has not been taken lightly, but has been made in order to manage the clinical and administrative patient load following an increase in the practice's list size and provide safe care to the practice's registered population.

There are no plans to remove any patients who are currently registered, unless they are currently living outside of the current practice boundary. We will also continue to register new babies and children returning from university.

The current and proposed new boundary can be seen on the reverse of the newsletter for your information.

If you have any comments on this proposal please do not hesitate to let us know using the comment slips, which can be found in reception, or by emailed the Practice Manager using the email address below:

SKCCCG.strichardsroadsurgery@nhs.net

Easter 2019 CLOSING

We would like to remind patients that the surgery will be closed all day on the following dates:

- Friday 19 April 2019
- Saturday 20 April 2019
- Monday 22 April 2019

Please ensure that you:

- have sufficient medication to cover the holiday period. ***Why not think about signing up for an online services to order and track your repeat request.***
- ring NHS111 if we are closed and you need medical help, but it is not life threatening, or you need medical advice and feel that your medical problem cannot wait until the surgery is open again.
- only ring 999 when someone's life is at risk or someone is seriously injured or critically ill.
- only attend A&E if you have been advised to do so by NHS111, or when someone's life is at risk or someone is seriously injured or critically ill.

We thank you for your help in these matters.

PATIENT PARTICIPATION GROUP MEETINGS

Next Meeting:

Friday 12 April 2019 at Golf Road Surgery from 16:00 until 18:00.